


















Adult Social Care Performance: 2017/18 – Targets

Adult Social Care Outcome Framework




Indicator	2014/15	2015/16	2016/17	2016/17 Benchmarking			2017/18 Q1	2017/18 Target	Rating	Comments
				England Average	England Ranking	England Rank DoT				
1A: Social care-related quality of life.	17.9	18.1	18.4				N/A	18.8	N/A	17/18 user survey results available May '18
1B: Proportion of people who use services who have control over their daily life.	67.1%	70.5%	76.2%				N/A	75.0%	N/A	17/18 user survey results available May '18
1Cia: Service Users aged 18 or over receiving self-directed support as at snapshot date.	96.2%	98.7% (3763/3812)	99.8% (3,689/3698)				99.7% (3,682/3,694)	99.0%	 G	
1Cib: Carers receiving self-directed support in the year.	100%	100% (147/147)	100%				100% (86/86)	100%	 G	
1Cia: Service Users aged 18 or over receiving direct payments as at snapshot date.	41.3%	44.4% (1693/3812)	46.9% (1,733/3,698)				47.3% (1,746/3,694)	46.1%	 G	
1Cib: Carers receiving direct payments for support direct to carer.	100%	100% (147/147)	100%				100% (86/86)	100%	 G	

Indicator	2014/15	2015/16	2016/17	2016/17 Benchmarking			2016/17 Q1	Target	Rating	Comments
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1D: Carer reported quality of life.	7.2	No carers survey	7.2	7.7	130/151		N/A	N/A	N/A	No carers survey in 2017/18
1E: Proportion of adults with a learning disability in paid employment.	6.9%	5.2% (41/793)	4.7% (37/785)				4.6% (33/721)	6.6%	 R	
1F: Proportion of adults in contact with secondary mental health services in paid employment.	1.8%	2.9%	2.4% (19.5/820)				3.0%	5.2%		April data only (no rating against target)
1G: Proportion of adults with a learning disability who live in their own home or with their family.	69.8%	71.8% (569/793)	74.4% (584/785)				72.0% (519/721)	73.8%	 A	
1H: Proportion of adults in contact with secondary mental health services who live independently, with or without support.	35.8%	62.3%	36.6% (300/820)				43.0%	68%		April data only (no rating against target)
1I: Proportion of people who use services and their carers who reported that they had as much social contact as they would like.	Users	35.6%	37.2%	35.9%			N/A	42.6%		17/18 user survey results available May '18
	Carers	31.9%	No carers survey	31.0%	35.5%	105/151		N/A	N/A	N/A
1J: Adjusted Social care-related quality of life – impact of Adult Social Care services.	Category C (0.396)	Category C (0.416)	TBC				TBC	N/A		New measure for 2016/17 (with retrospective scores). Derived from user survey.

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				England Average	England Ranking	England Rank DoT					
2Ai: Adults aged 18-64 whose long-term support needs are met by admission to residential and nursing care homes, per 100,000 pop (Low is good)	13.5 29 admissions	16.3 36 admissions	18.12 40 admissions				4.5 10 admissions	15.0	 R	Cumulative measure: Forecast based on Q1 = 40 admissions / 18.0	
2Aii: Older people aged 65+ whose long-term support needs are met by admission to residential / nursing care per 100,000 pop (Low is good).	734.1 287 admissions	644.1 258 admissions	704.04 282 admissions				157.2 64 admissions	653.2 266 admissions	 G	Cumulative measure: Forecast based on Q1 = 256 admissions / 628.8	
2Bi: Proportion of older people (65 and over) who were still at home 91 days after discharge from hospital into reablement / rehabilitation services.	Statutory	84.3	91.5%	91.3%				N/A	90.0%	N/A	Statutory measure counts Oct – Dec discharges
	Local	89.7%	88.2%	92.3%				85.8% (200/233)	90.0%	 R	Local measure counts full year
2Bii: Proportion of older people (65 and over) offered reablement services following discharge from hospital.	Statutory	3.7% (235 in reablement)	3.1% (200 in reablement)	2.5%				N/A	3.3%	N/A	Statutory counts Oct – Dec discharges
	Local	4.2%	3.0% (939 in reablement)	2.7%				3.4% (233 in reablement)	3.6%	N/A	Rate calculated using 2015 live hospital discharge data as a proxy due to this data no longer being made available to local authorities.
2Ci: Delayed transfers of care from hospital per 100,000 pop. (Low is good)	13.0	6.0	9.0 (282 delays)				8.9 (per 100,000 pop - total (All) DTOC bed delays)	16/17 target in BCF plan	N/A	NHS no longer collect snapshot data which was the basis of the ASCOF definition. Now proposing that we use a monthly average for bed days. This data for Q1 will not be comparable with historic data. The ASCOF measure will be revised accordingly in the future	

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2Cii: Delayed transfers of care from hospital attributable to NHS and/or ASC per 100,000 pop. (Low is good)	4.3	1.7	Published data: 2.9 (92 delays) Local data: 2.6 (82 delays)				2.5 <small>(per 100,000 pop - Social care and both NHS and Social care DTOC bed delays)</small>	1.4	N/A	NHS no longer collect snapshot data which was the basis of the ASCOF definition. Now proposing that we use a monthly average for bed days. This data for Q1 will not be comparable with historic data. The ASCOF measure will be revised accordingly in the future
2D: The outcomes of short-term services (reablement) – sequel to service	63.0%	60.5%	61.9%				71.4%	68.0%		
3A: Overall satisfaction of people who use services with their care and support.	56.9%	61.7%	65.4%				N/A	63.7%	N/A	17/18 user survey results available May '18
3B: Overall satisfaction of carers with social services.	37.7%	No carers survey	43.5%	39%	24/151		N/A	N/A	N/A	No carers survey in 2017/18
3C: Proportion of carers who report that they have been included or consulted in discussion about the person they care for.	68.5%	No carers survey	70.7%	70.6%	70/151		N/A	N/A	N/A	No carers survey in 2017/18
3D: The proportion of service users and carers who find it easy to find information about services.	Users	62.0%	61.7%	67.4%			N/A	69.0%	N/A	17/18 user survey results available May '18
	Carers	55.5%	No carers survey	57.3%	64.2%	134/151		N/A	N/A	No carers survey in 2017/18
4A: The proportion of service users who feel safe.	58.3%	60.8%	65.4%				N/A	66.0%	N/A	17/18 user survey results available May '18

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4B: The proportion of people who use services who say that those services have made them feel safe and secure.	75.4%	80.7%	77.6%				N/A	85.0%	N/A	17/18 user survey results available May '18

Forecast to meet or exceed target - 6	Performance within 0.5% of target - 1	Forecast to miss target - 3	N/A - No data on which to make a judgement - 19
Improvement from baseline - 5 	No significant change from baseline - 5 	Deterioration from baseline - 2 	N/A - No data on which to make a judgement on performance - 21 